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## **NetTeller Bill Pay vs. iPay Consumers Bill Pay OneClick**

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# NetTeller Bill Pay vs. iPay Consumers Bill Pay OneClick

The purpose of this document is to show the fundamental differences between NetTeller Bill Pay and iPay's Consumer Bill Pay OneClick product.

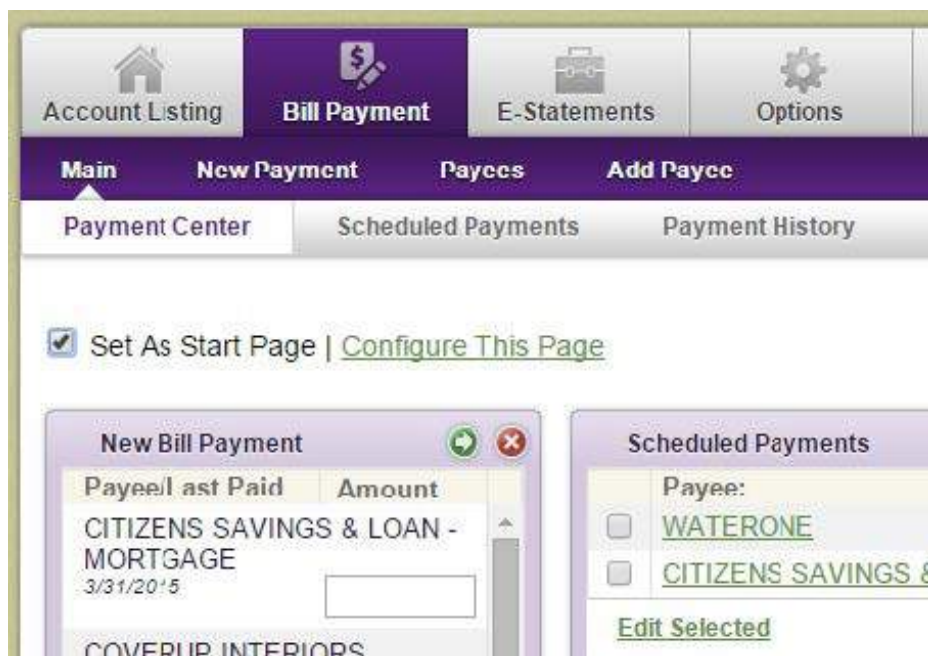
NetTeller Bill Pay vs. iPay OneClick		
Features	NetTeller Bill Pay	iPay OneClick
<b>eBill</b>	N/A	Provides: Summary of balance, due date, minimum payment with a link to the billers site
<b>Payment Processing</b>	<p>Electronic funds are debited on the process date</p> <p>The date on the check is the process date</p>	<p>Multiple funding options are available for payment processing. Funding models include:</p> <ul style="list-style-type: none"> <li>• Good funds/Funds Verification - electronic funds debited on process date, date on check is process date</li> <li>• Hybrid Risk – electronic funds debited on due date, date on check is process date</li> </ul> <p>Two check options are available for good funds: iPay check and Draft check. Funds Verification and Hybrid Risk only support Draft check.</p>
<b>Method of Payments</b>	Electronic payments are made to vendors in the electronic payment database; all others receive printed and mailed checks	Electronic method is available for payees in the electronic database. Checks are available for all other payees.
<b>Gift Pay</b> (Donations/Charities)	N/A	Charitable donations and gift checks available (optional)

## Landing Pages

Landing Page Comparison		
Features	NetTeller Bill Pay	iPay OneClick
Add Payees	Add Payee	Add Payee
Schedule Payments	New Payment	Payments
Scheduled Payments	Scheduled Payments	Pending
Payment History	Payment History	History

### NetTeller Bill Pay – Landing Page

NetTeller Bill Pay has two landing page options. If the option to use My NetTeller is enabled, the end-user can select the widget landing screen (pictured below). If not using My NetTeller, the landing page is the Scheduled Payments screen.



# Consumer Bill iPay OneClick – Landing Page

The **Pending** and **History** sections are optional displays for the institution.

- **Pending** displays transactions processing in the next 45 days with the option to **Edit** each one.
- History displays transactions processed in the last 45 days with the option to **View** the timeline of each one.

Payments
Transfers
GiftPay
Calendar
My Account
Help

Welcome **Web Demo** | [demoaccount@ipaymybills.com](mailto:demoaccount@ipaymybills.com) | Last login: 09:16 AM on 04/14/2015 | [Log out](#)

[Messages \( 0 \)](#) | [888-657-3682](#) | [Livechat](#) | [View demo](#)

+ Add a Payee

## Payments

Display: [All](#) | [Shortcut](#) | [Last 30 days](#) | [eBills](#) | [Company](#) | [Individuals](#) | [Inactive](#) | [Hidden \(0\)](#)

Choose a Category: [Add new category](#)
Search your payees  Search

Review all payments
Submit all payments

Pay To ^	Pay from	Amount	Payment date	Actions
<span style="background-color: #0056b3; color: white; padding: 2px;">-</span> <b>American Express</b> AMERICAN EXPRESS *****3456 <i>Electronic</i>	Primary Chec...***5676	\$ <input type="text"/> Min Due: \$35.00 Stmt Bal: \$1,250.65	04/21/2015 <span style="color: red;">📅</span> Deliver By: 04/22/2015 Due by: 05/01/2015	<span style="background-color: #0056b3; color: white; padding: 2px 5px;">Pay</span> <a href="#">Make it Recurring</a> <a href="#">Add Comment</a> <a href="#">File eBill</a>
<span style="background-color: #0056b3; color: white; padding: 2px;">-</span> <b>Car Loan</b> G M A C *****8467 <i>Electronic</i>	Primary Chec...***5676	\$ <input type="text"/>	04/21/2015 <span style="color: red;">📅</span> Deliver By: 04/22/2015	<span style="background-color: #0056b3; color: white; padding: 2px 5px;">Pay</span> <a href="#">Make it Recurring</a> <a href="#">Add Comment</a>
<span style="background-color: #0056b3; color: white; padding: 2px;">-</span> <b>Cellular One</b> SPRINT *****5555 <i>Electronic</i>	Primary Chec...***5676	\$ <input type="text"/>	04/21/2015 <span style="color: red;">📅</span> Deliver By: 04/22/2015	<span style="background-color: #0056b3; color: white; padding: 2px 5px;">Pay</span> <a href="#">Make it Recurring</a> <a href="#">Add Comment</a>
<span style="background-color: #0056b3; color: white; padding: 2px;">-</span> <b>Cellular One</b> SPRINT *****2345 <i>Electronic</i>	Primary Chec...***5676	\$ <input type="text"/>	04/21/2015 <span style="color: red;">📅</span> Deliver By: 04/22/2015	<span style="background-color: #0056b3; color: white; padding: 2px 5px;">Pay</span> <a href="#">Make it Recurring</a> <a href="#">Add Comment</a> <a href="#">Add Personal Note</a>
<b>Totals</b>				
Hobby Account		\$0.00		
Primary Checking		\$0.00		
Secondary Checking		\$0.00		
<b>Payment Total</b>		<b>\$0.00</b>		

[View pending transactions](#) | [View history](#)

Review all payments
Submit all payments

### Pending

Processing in next 45 days [view more](#)

Ameri...	\$1,000.00	04/21	<a href="#">Edit</a>
Fred ...	\$50.00	04/23	<a href="#">Edit</a>
Red C...	\$500.00	04/23	<a href="#">Edit</a>
<b>Total:</b>			<b>\$1,550.00</b>

### History

Processed in last 45 days [view more](#)

Day Care	\$500.00	04/21	<a href="#">View</a>
Chris ...	\$200.00	04/20	<a href="#">View</a>
Mortgage	\$1,200.00	04/20	<a href="#">View</a>
Cellu...	\$75.00	04/14	<a href="#">View</a>
Phone	\$50.00	03/24	<a href="#">View</a>
Sarah...	\$100.00	03/10	<a href="#">View</a>
<b>Total:</b>			<b>\$2,125.00</b>

## Adding Payees

Add a Payee Comparison		
Features	NetTeller Bill Pay	iPay OneClick
<b>Add Payees</b>	Company or Individual	Add a Payee: Company, Individual, and Bank or Credit Union
<b>Schedule Payments</b>	Payee name, address, and account number must match database exactly	Add a Company - iPay will match payees by the name, account number, and zip code
<b>Scheduled Payments</b>	If the payee was not matched to one in the system, the user can click Add Check Payee	If the payee was not matched to one in our system, it will prompt the user to add additional information
<b>Payment History</b>	Success message displays	Confirmation of New Payee

### NetTeller Bill Pay – Add Payee

**Electronic:** By default, NetTeller Bill Pay asks for the payee name, account number, and address so that it can search the electronic database for a match. If a matching entry is found in the database, that payee is added as an electronic payee.

**Check:** If no match is found, the user is taken to a screen where that payee can be added as a check payee. Users can also navigate straight to this screen on the menu bar.

**Step 1**

**Bill Payment - Add Payee** ?

Payee Name \*

Payee Account Number \*  Please enter your account number exactly as shown on your last billing statement. Include any dashes, spaces or special characters. Example: 16-12043 99403

Address Line 1 \*

Address Line 2

City \*

State \*

Payee Zip Code \*  -

\* indicates a required field

**Step 2**

**Bill Payment - Add Payee** ?

Payee Name\*

Payee Type

Payee Alias

Account Number \*

Address Line 1 \*

Address Line 2

City \*

State \*

Zip Code \*  -

Phone Number  -  -

\* indicates a required field



# Consumer Bill iPay OneClick – Add a Payee

Bill Pay offers three main types of Payees:

- Add a Company
- Add an Individual
  - Individual - This can be added as a Check or ACH transaction
- Add a Bank or Credit Union

The screenshot shows a navigation bar with tabs for Payments, GiftPay, Calendar, My Account, and Help. A blue button with a plus sign and the text 'Add a Payee' is visible. The modal window titled 'Add a payee' contains the following elements:

- I need to:**
- Pay a company
- Pay an individual
- Pay a bank or credit union
- Buttons for **Back** and **Next**.

## Add a Payee — Company

The screenshot shows the 'Add a payee' modal window with the following details:

- Add a payee**
- Who are you trying to pay?**
- All fields are required unless designated with (Optional).
- Payee name: [Text Input]
- Account number: [Text Input]
- Verify account number: [Text Input]
- Phone number: ( [ ] ) - [ ] - [ ]
- Zip code: [ ] - [ ]
- Buttons for **Back** and **Next**.

If a payee match is not found in iPay's data base, the site prompts the subscriber to add additional information.

### Add a payee

**Need more information about ABC Company**  
All fields are required unless designated with (Optional).

Payee name: ABC Company  
Account number: 1234  
Phone number: 800-737-2431

Account holder name:   
Address:   
  
City:   
State:   
Zip code:   
Nickname:

Default pay from:    
Category (optional):

Newly added payees will display at the top of the payee list with a **New** indicator for the remainder of the bill pay session.

### Payments

Display: [All](#) | [Shortcut](#) | [Last 30 days](#) | [eBills](#) | [Company](#) | [Individuals](#) | [Inactive](#) | [Hidden \(0\)](#)

Choose a Category  [Add new category](#)      Search your payees

Pay To ^	Pay from	Amount	Payment date	Actions
<b>New</b> <input type="button" value="x"/> <u>ABC Company</u> ABC COMPANY *****3456 Check	Primary Chec..***5676 <input type="button" value="v"/>	\$ <input type="text"/>	04/21/2015 <input type="button" value="v"/> Deliver By: 04/24/2015	<input type="button" value="Pay"/> Make it Recurring Add Comment
<input type="button" value="x"/>		\$ <input type="text"/>	04/21/2015 <input type="button" value="v"/> Deliver By: 04/22/2015	<input type="button" value="Pay"/>



# Manage Payees

Manage Payee Comparison		
Features	NetTeller Bill Pay	iPay OneClick
Payee Details	Payees	Manage Payees is located on the Landing Page by selecting the Payees Name. Payee Options: View and Add Reminders, Recent Payment Activity, Edit or Delete
Add Reminders	N/A	Payments Tab > Select Payees Name > Add Reminder
Edit Payees	Check payees can be edited; only account numbers can be edited for Electronic payees	Payments Tab > Select Payees Name > Edit

All menu names in NetTeller Bill Pay can be changed, so yours may appear different from the suggestions above.

## NetTeller Bill Pay -Payees

The payee list displays payee name, account number, payee type (C = check, E = electronic), and last paid date. Payees can be edited or deleted from this page

Bill Payment - View Payee List			
Payee:	Account Number:	Type:	Last Paid Date:
Cell Phone Company	123456789	E	Select option ▼
Gas Company	678954321	E	Select option ▼
Music Store	123123123	C	Select option ▼

Select option  
 View  
 Edit  
 Delete

# Consumer Bill iPay OneClick – Manage Payees

Below the payees name displays the masked account number and payee type. Selecting the payees name from the Payments page directs subscribers to their payee details.

- Payees can be edited or deleted from the **Edit payee** link.

The screenshot shows the 'Payments' interface. At the top, there are filters for 'Display: All', 'Shortcut', 'Last 30 days', 'eBills', 'Company', 'Individuals', 'Inactive', and 'Hidden (0)'. Below this is a search bar for payees and buttons for 'Review all payments' and 'Submit all payments'. A list of payees is shown, with 'American Express' selected and highlighted. The details for 'American Express' are displayed below, including account information, eBills history, reminders, and recent activity.

**Payee details for American Express**  
 AMERICAN EXPRESS \*\*\*\*\*3456

**eBills**

Date	Amount	Additional items
Due: 5/1/2015 Statement close: 4/5/2015	Min due: \$35.00 Statement balance: \$1,250.65	Status: Filed Details: <a href="#">View</a>
Due: 4/1/2015 Statement close: 3/5/2015	Min due: \$25.00 Statement balance: \$500.00	Status: Paid

**Reminders**

Delivery method	Reminder Date	Frequency	Actions
There are no scheduled reminders. <a href="#">Add Reminder</a>			

**Recent activity**

Pay to	Pay from	Amount	Process date	Deliver by date	Additional items
American Express *****3456 Electronic	Primary Checking *****6 / 6	\$1000.00	4/21/2015	4/22/2015	Conf. #22 Frequency: One time Delivery: Standard Status: <i>Scheduled</i> <a href="#">Edit</a>

**Additional actions**

- [Edit payee](#)
- [Pending transactions](#)
- [History](#)
- [eBill History](#)
- [Add Reminder](#)
- [Visit payee website](#)

[Return to Payments](#)

## Reminder Options

Allows subscribers to add reminders to schedule payments for specific payees. Subscribers can choose to have these delivered via Email or Short Text on a single or recurring basis.

The screenshot shows the 'Add reminder' form for 'American Express'. The form includes fields for 'Payee', 'Delivery method', 'Frequency', and 'Comment (Optional)'. The 'Delivery method' options are 'Email' and 'Short text for mobile devices'. The 'Frequency' is set to 'Select Frequency'. The 'Comment' field has a character count of 300.

**Payee details for American Express**  
 AMERICAN EXPRESS \*\*\*\*\*3456

**Add reminder**

Payee: American Express

Delivery method:  Email  Short text for mobile devices

Frequency: Select Frequency

Comment (Optional):

(Maximum characters: 300) You have 300 characters left.

[Cancel](#) [Submit](#)

**Additional actions**

- [Edit payee](#)
- [Pending transactions](#)
- [History](#)
- [eBill History](#)
- [Add Reminder](#)
- [Visit payee website](#)

## Edit Payee

**Electronic Payees** – This allows the subscriber to edit most of the information for the payee. If they update the account number and it does not match correctly to iPay's data base, then they are prompted to delete and re-add or provide additional information.

**Check Payees** – The subscriber is not able to edit the address, but can delete and re-add if it has changed.

### Edit payee

Payee name	AMERICAN EXPRESS
Account holder name	<input type="text" value="Web Demo"/>
Phone number	800-52-8-21
Nickname	<input type="text" value="Americar Express"/>
Account number	<input type="text" value="1234567890123456"/>
Default pay from	<input type="text" value="Primary Checking"/> ▼
Category (optional)	<input type="text" value="Credit Cards"/> ▼

---

I would like to delete this payee

Disable eBills for this payee

# Payments

Manage Payee Comparison		
Features	NetTeller Bill Pay	iPay OneClick
Single Payment	Quick Payment	Payments Tab - Single Payment
Recurring Payment	Recurring Payment	Payments Tab - Recurring Payment
Review Payment	Create New Payment Screen	Review Payment Screen
Confirmation	Scheduled Payments	Confirmation Screen
Expedited Payment	Expedited Payments	Rush Payment

## NetTeller Bill Pay – New Payment

### NetTeller Bill Pay – Quick Payment

Select the check box for up to 10 payees at a time, then choose the dollar amount, account, and payment date.

**Bill Payment - Quick Payment Select Payee(s)** ? Select   Schedule   Confirm

<input checked="" type="checkbox"/> Car Loan	<input type="checkbox"/> Central Market	<input type="checkbox"/> Oil Company
<input type="checkbox"/> Telephone Company	<input checked="" type="checkbox"/> Cable Company	<input checked="" type="checkbox"/> Cell Phone Company

Please select up to 10 payees.

[Submit](#)

**Create New Payments** ? Select   Schedule   Confirm

Payee:	Type:	Amount:	Pay From:	Payment Date:	Est. Arrival:	Guar. Arrival:	Memo:
Car Loan	C	225.00	Checking ▼	04/24/2015	04/24/2015		
Cable Company	C	45.12	Checking ▼	04/25/2015	04/24/2015		
Cell Phone Company	C	32.28	Checking ▼	04/26/2015	04/24/2015		

[Continue](#)   [Cancel](#)

## NetTeller Bill Pay – Recurring Payment

Select up to 10 payees at a time, then choose the dollar amount, account, and payment date.

Create Payment
?

<b>Pay from account</b>	Checking ▾	
<b>Payee</b>	Oil Company ▾	
<b>Amount</b>	<input style="width: 80%;" type="text"/>	.
<b>Memo</b>	<input style="width: 100%;" type="text"/>	
<b>Alert when payment is processed</b>	<input type="checkbox"/>	
<b>Frequency</b>	One-Time ▾	
<b>Payment Date</b>	04/23/2015 <input style="width: 20px;" type="text"/>	<input type="button" value="Calendar"/>
<b>Payment Description</b>	<input style="width: 100%;" type="text"/>	

**One-Time**

Weekly

Bi-Weekly

Monthly

Semi-Monthly

Quarterly

Annual

Semi-Annual

## NetTeller Bill Pay – Scheduled Payments

Listing of upcoming payments. Select number of days to view (7 days, 15 days, 30 days, ALL)

Bill Payment - Scheduled Payments						View: 7 Days 15 Days 30 Days All	
Payee:	Type:	Amount:	From:	Frequency:	Date:		
<input type="checkbox"/> CHECK PAYEE	C	4.00	Checking	One-Time	04/23/2015	Select Option ▾	
<input type="checkbox"/> Power Company	E	125.00	Operating	One-Time	04/23/2015	Select Option ▾	
<b>Grand Total</b>		<b>129.00</b>					

# Consumer Bill iPay OneClick – Payments

## Consumer Bill Pay OneClick – Schedule One-Time Payments

Multiple single payments can be scheduled at one time.

Payments | GiftPay | Calendar | My Account | Help

Welcome Web Demo | demoaccount@ipaymybills.com | Last login: 10:2... | Messages (0) | 888 667 3682 |

[+ Add a Payee](#)

### Payments

Display: All | Shortcut | Last 30 days | eBills | Company | Individuals | Inactive | Hidden (0)

Choose a Category  Search your payees Enter payee name or nickname

Pay To	Pay from	Amount	Payment date	Actions
<b>American Express</b> *****3456 Electronic eBill due	Primary Chec...***5676	\$ <input type="text"/> Min Due: \$35.00 Stmt Bal: \$1,250.65	03/10/2014 Deliver By: 3/12/2014 Due by: 04/01/2014	<input type="button" value="Pay"/> <a href="#">Make it Recurring</a> <a href="#">Add Comment</a> <a href="#">File eBill</a>
<b>Car Loan</b> *****8467 Electronic	Primary Chec...***5676	\$ <input type="text"/>	03/10/2014 Deliver By: 3/12/2014	<input type="button" value="Pay"/> <a href="#">Make it Recurring</a> <a href="#">Add Comment</a>
<b>Cellular One</b> *****8467 Electronic	Primary Chec...***5676	\$ <input type="text"/>	03/10/2014	<input type="button" value="Pay"/> <a href="#">Add Comment</a>
		<b>Totals</b>		
		Hobby Account	\$0.00	
		Primary Checking	\$0.00	
		Secondary Checking	\$0.00	
		<b>Payment Total</b>	<b>\$0.00</b>	

[View pending transactions](#) | [View history](#)

### Review Payments

Pay to	Pay from	Amount	Payment date	Deliver by date	Actions
<b>American Express</b> AMERICAN EXPRESS *****3456 Electronic	Hobby Account **1753	\$35.00	03/30/2015	03/31/2015	<a href="#">Remove</a>
		<b>Totals</b>			
		Hobby Account	\$35.00		
		Primary Checking	\$0.00		
		Secondary Checking	\$0.00		
		<b>Payment Total</b>	<b>\$35.00</b>		

### Payments scheduled

Pay to	Pay from	Amount	Payment date	Additional items
<b>American Express</b> *****3456 Electronic	Primary Checkin ***5676	\$35.00	03/14/2014	Conf #: 26 Delivery: Standard
		<b>Totals</b>		
		Hobby Account	\$0.00	
		Primary Checking	\$35.00	
		Secondary Checking	\$0.00	
		<b>Payment Total</b>	<b>\$35.00</b>	

**Payments scheduled**



# Consumer Bill iPay OneClick – Make it Recurring

Subscribers can schedule one recurring payment series at a time to avoid duplication.

- These will automatically process according to the **Frequency** chosen.

**Payments**

Display: All | [Shortcut](#) | [Last 30 days](#) | [eBills](#) | [Company](#) | [Individuals](#) | [Inactive](#) | [Hidden \(0\)](#)

Choose a Category [Add new category](#) Search your payees Enter payee name or nickname:

Pay To	Pay from	Amount	Payment date	Actions
New	Primary Chec...***5676	\$	04/21/2015	<input type="button" value="Pay"/>
ABC Company	Primary Chec...***5676			<input type="button" value="Make it Recurring"/> <input type="button" value="Add Comment"/> <input type="button" value="Pay"/> <input type="button" value="Make it Recurring"/> <input type="button" value="Add Comment"/> <input type="button" value="File e"/> <input type="button" value="Pay"/> <input type="button" value="Make it Recurring"/> <input type="button" value="Add Comment"/>

### Setup recurring payment

Pay to: **ABC Company**  
\*\*\*\*\*3456  
*Check*

Pay from: Primary Chec...\*\*\*5676

Amount: \$

Frequency: 

**Select Frequency**  
Weekly  
Every other week  
Every four weeks  
Monthly  
Every other month  
Twice monthly  
Every three months  
Every six months  
Annually

Select first payment date (mm/dd/yyyy)

If the payment falls on a holiday or weekend, what would you like to do?  
 Pay Before  Pay After

Will this payment series end?  Yes  No

Memo:   
(Maximum characters: 25)

### Setup recurring payment

**Review your payment series**

Pay to: **American Express**  
\*\*\*\*\*3456  
*Electronic*

Pay from: Primary Chec...\*\*\*5676

Amount: 50.00

First payment date: 05/05/2015

Additional Items: Frequency: Monthly on the 5th

### Setup recurring payment

✔ Payment series scheduled

Pay To: **American Express**  
\*\*\*\*\*3456  
*Electronic*

Pay From: Primary Chec...\*\*\*5676

Amount: 50.00

First payment date: 05/05/2015

Additional Items: Frequency: Monthly on the 5th  
Confirmation number: 26

# Account to Account Transactions

Manage Payee Comparison		
Features	NetTeller Bill Pay	iPay OneClick
Person to Person	N/A	Add an Individual • Allow them to provide their bank account information (Email Payee) • ACH Transactions Only • Activation Code is required • The subscriber only needs the payee's email address in order to set them up • Keyword • This is a word that the subscriber creates and passes to the payee

## Consumer Bill Pay OneClick – Allow them to provide their banking information

The payee receives an email with a secure link that allows them to enter their bank account information.

- This information is passed behind the scenes and is not seen or stored for the subscriber to see.

**Add a payee**

**Help me choose**

**Allow them to provide their banking information**  
This payment option requires the recipient's email address and a keyword of your choosing. Your recipient will log in to a secure site using that keyword and provide deposit account information.

**I have their bank account information**  
This option requires you to provide the recipient's bank routing number and deposit account information.

**Mail a check**  
This option requires you to provide the recipient's mailing address.

**How would you like to send the payment?**

Allow them to provide their banking information (Electronic)

I have their bank account information

Mail a check

**Add a payee**

**Who are you paying?**  
All fields are required unless designated with (Optional).

First name

Last name

Email address

Confirm address

Phone number (Optional) (  ) -  -

Nickname

Default pay from

Category (optional)  [Add new category](#)

**Add a payee**

**Create a keyword for John Smith**

The Keyword is a password you create for John Smith. They will use this password when accessing our secure website to submit account information. Be sure to share the Keyword with John Smith right away.

Keyword

Confirm Keyword

John Smith access will be locked after 3 failed login attempts.

# Payment History

Payment History Comparison		
Features	NetTeller Bill Pay	iPay OneClick
Transaction History	Payment History tab displays 19 months of processed payments	Payments Tab — History: - <ul style="list-style-type: none"> <li>• Provides a timeline for each payment</li> <li>• Stores up to 18 months of payment history</li> <li>• Check History displays check tracking</li> </ul>

## NetTeller Bill Pay – History

History displays the Process date along with additional information such as the check number or reference number if applicable and the payment confirmation number.

Payment History		View Range: <a href="#">7 Days</a>   <a href="#">15 Days</a>   <a href="#">30 Days</a>   <a href="#">All</a>   <a href="#">Search</a>			
NOTE: Click on a column name to sort transactions by that column in ascending (▲) or descending (▼) order.					
Payee	Status	Chk #/Elec. Ref.	Processed▼	Confirmation #	Amount
Mobile Phone	Processed		04/01/2015	0212310011	\$20.00 <a href="#">View</a>
Gas Company	Processed		04/01/2015	0209130014	\$25.50 <a href="#">View</a>
Mobile Phone	Processed		04/12/2015	0212310011	\$20.00 <a href="#">View</a>
Gas Company	Processed		04/16/2015	0209130014	\$25.50 <a href="#">View</a>
Music Store	Processing	6000000048	04/19/2015	0209130009	\$25.00 <a href="#">View</a>
<b>Totals</b>					<b>\$116.00</b>

[Next >](#)

## Consumer Bill iPay OneClick – Payment History

History displays the **Process date** and **Deliver by date** along with additional information such as the payment **Confirmation** number and **Frequency** (one time or recurring).

### History

Display: [All](#) | [Last 30 days](#) | [Last 60 days](#) | [Last 90 days](#) | [Print](#) | [View in Excel](#)

Choose a Category ▼ Choose a Payee ▼ Status ▼ Date range MM/DD/YYYY to MM/DD/YYYY Search

Pay To ^	Pay From ^	Amount ^	Process date ^	Deliver by date ^	Additional items ^
Cellular One *****5555 Electronic	Secondary Checking *****7601	\$75.00	4/24/2015	4/27/2015	Conf: #17 Frequency: One time Delivery: Standard Status: Paid Details: <a href="#">View</a>
Mortgage *2345 Electronic	Secondary Checking *****7601	\$1200.00	4/30/2015	5/1/2015	Conf: #24 Frequency: One time Delivery: Standard Status: Processed Details: <a href="#">View</a>
Phone *****6666 Check	Secondary Checking *****7601	\$50.00	4/3/2015	4/8/2015	Conf: #25 Check Number: 12 Frequency: One time Delivery: Standard Status: Paid Details: <a href="#">View</a>

[View pending transactions](#)

[Return to payments](#)

## Payment History Details

For check payments, the payment timeline will display tracking information. If available, the cleared check image link will be included.

### Payment details

[Print](#)

**Need more information about this payment?**

Contacting Mortgage will provide you with the most up to date information. If you contacted the payee and still have questions [send a payment inquiry](#).

**Payment timeline**

Date	Event
3/10/2014	Processed electronic payment from your Hobby Account account (**1753) in the amount of \$1,200.00 to be delivered on 03/11/2014.
3/9/2014	Single payment was scheduled to be delivered on 03/11/2014 for \$1,200.00 from your Hobby Account account (**1753).

[Back](#)

# Secure Messages

Secure Messages Comparison		
Features	NetTeller Bill Pay	iPay OneClick
Secure Message	Secure Messaging in upper right corner accessible from any page	Message Center (located on Landing Page) <ul style="list-style-type: none"><li>• Receive secure message regarding account activity</li><li>• Option to view and delete</li></ul>

## Consumer Bill iPay OneClick – Message Center

This section displays messages from iPay such as responses to payment inquiries or payee updates and bulk messages to all subscribers sent via the MASTER Site by the institution.

Welcome **Web Demo** | [demoaccount@ipaymybills.com](#) | Last login: 09:45 AM on 04/14/2015 | [Log out](#)

[Messages \(0\)](#) | 888-657-3682 | [Livechat](#) | [View demo](#)

### Secure message center [learn more](#)

[Inbox \(0\)](#)  
 [Sent \(0\)](#)

Date	Subject	Reply	Delete
You have no messages			

Click on a subject above to view message  
Please note that messages will be removed after 180 days.